OFFICE USE ONLY:
CUSTOMER ACCOUNT #:

REMINGTON SERVICE AGREEMENT

***Service Address**_____ ***City**_____

***Zip Code**_____ ***Mandatory field**

Return to via Email: StartService@inframark.com Fax- 281-394-4530

I. **Purpose:** The Water system is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before service will begin. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this Service Agreement.

II. **Plumbing Restrictions:** The following undesirable plumbing practices are prohibited by State regulations.

A. No direct-connection between the public drinking water supply and a potential source of contamination is permitted. Potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more that 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder of flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **Service Agreement:** The following are the terms of the Service Agreement between the Water System and_____(the "Customer").

A. The Water System will maintain a copy of this Service Agreement as long as the customer and/or premises are connected to the Water System.

B. The customer shall allow their property to be inspected for possible cross-connections, after any major changes to the private plumbing facilities or if any unacceptable plumbing practices exist. These inspections shall be conducted by the Water System or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water System's normal business hours.

C. The Water System shall notify the customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or periodic inspections.

D. The customer shall immediately correct any undesirable plumbing practice on the premises.

E. The customer shall, at their expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System

F. Customer understands and agrees that the district does not guarantee any specific quantity or pressure of water for any purpose whatsoever and that the District is not liable to customer for failure or refusal to furnish any particular amount or pressure of water to Customer at any time.

IV. **Enforcement**. If the customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Service Agreement shall be billed to the customer.

Print Name: _____

Signed: _____ Date: _____

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Confidentiality Agreement

Dear Customer:

Your utility district has had a policy of keeping customer information confidential when possible. Utility districts are political subdivisions of the State of Texas and under the Open Records Act, must open all of our records to anyone who asks to review them. The Texas Legislature has limited the availability of customer information through House Bill No. 859. This bill states that customers of the District have the right to request confidentiality of their names, addresses, telephone numbers and social security numbers as part of the District's account records.

If you wish your personal information be kept confidential, please indicate below and return this form in the return envelope that has been provided for your convenience. If you do not return this form, your personal data will continue to be subject to scrutiny under the Open Records Act.

_____ Yes, I would like my personal data to be kept confidential.

*Depending on the District there could be a one-time fee in association with processing this request

Printed Name: _____

Service Address: _____

_____

Account Number: _____

Signature: _____ Date _____